



# Better Buildings Alliance

Energy Management Information  
Systems (EMIS) for Retail, Food  
Service, and Grocery

December 9, 2014  
2:00PM - 3:00PM EST  
Call in: 1-866-952-8437  
Access Code: 271-419-165

# The Better Buildings Alliance

## SECTOR TEAMS



**COMMERCIAL  
REAL ESTATE  
& HOSPITALITY**



**HEALTHCARE**



**HIGHER EDUCATION**



**RETAIL,  
FOOD SERVICE  
& GROCERY**

- The Better Buildings Alliance represents nearly 200 member organizations and approximately 10 billion commercial square feet across key market sectors.
- Members agree to: participate in at least one Alliance activity each year and share their successes with their peers.
- DOE commits to: connect members with technical resources and provide a platform for peer exchange.



# Better Buildings members can join a team to help them meet their energy savings goals



Refrigeration



Laboratories



Energy Management  
Information Systems



Renewables Integration



Lighting & Electrical



Space Conditioning



Plug & Process Loads



Food Service



Financing



Leasing & Split Incentive



Data Access



Workforce Development

# Agenda

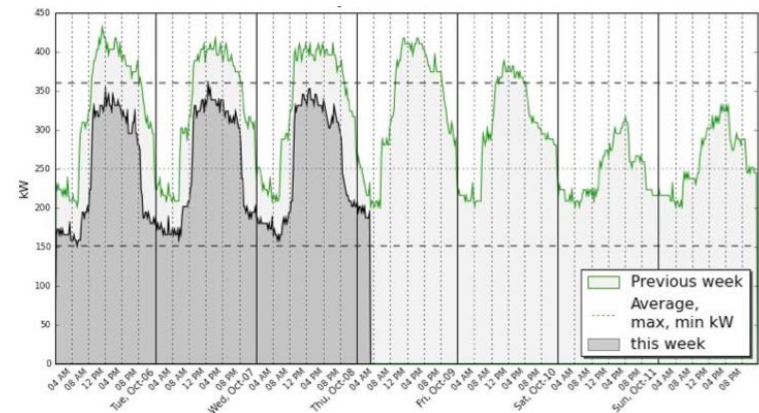
- Introduction to the EMIS Technology Team
- Success Stories from the Retail, Food Service, and Grocery Sector
  - Managing Peak Demand with Building Automation Systems (BAS)
  - Integrating Information and Automation Systems
- Q&A

# EMIS Technology Team Overview

- An introduction to EMIS technology team
- Resources highlights
- Areas of focus for the coming year

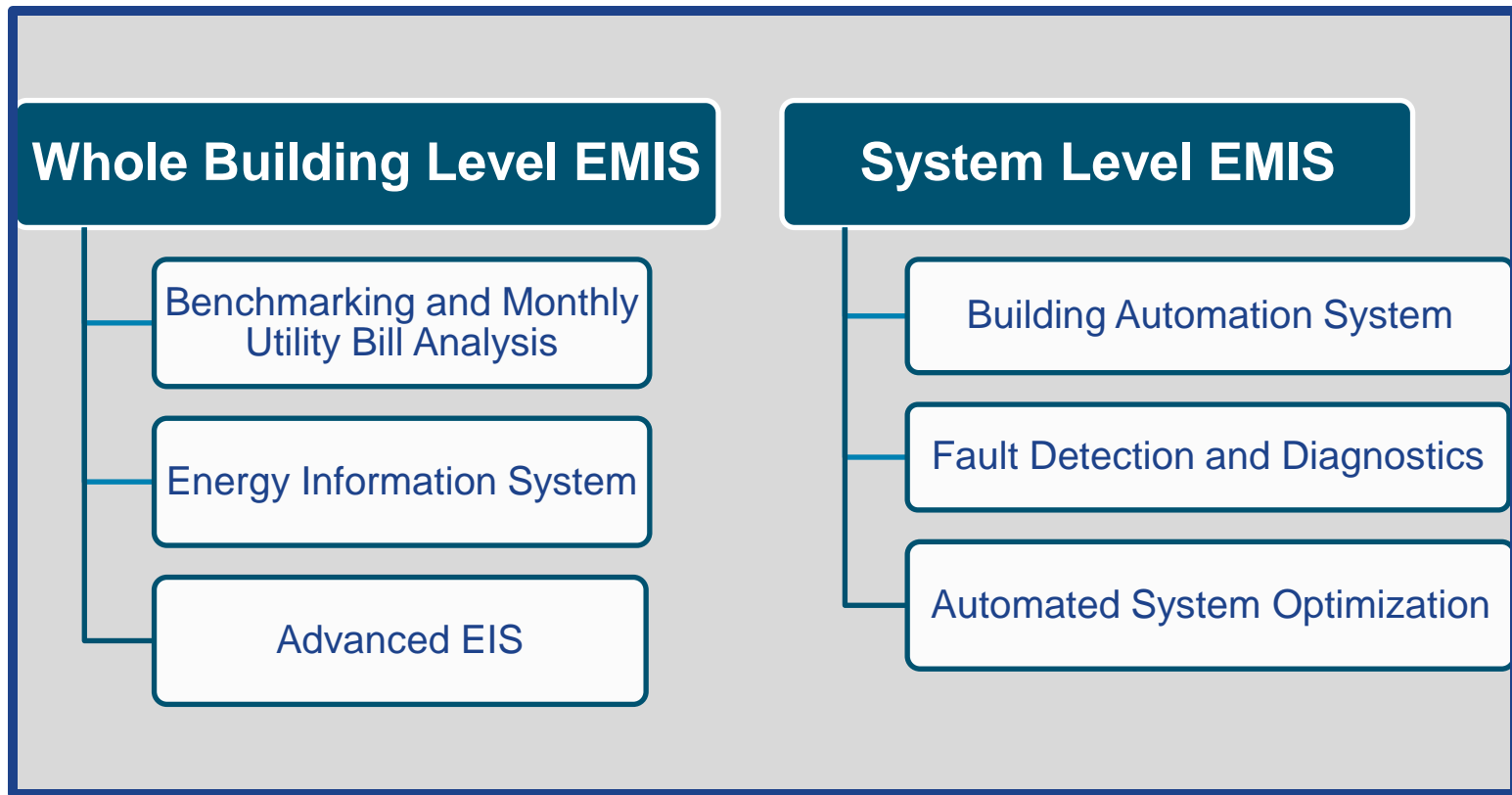
# Motivation for EMIS work

- Optimal performance requires higher granularity data, more timely analysis than monthly utility bills
- Energy Management and Information Systems (EMIS), broad family of tools that store, analyze, and display energy use or building systems data, enable up to 20% savings in operational efficiency



# What are EMIS?

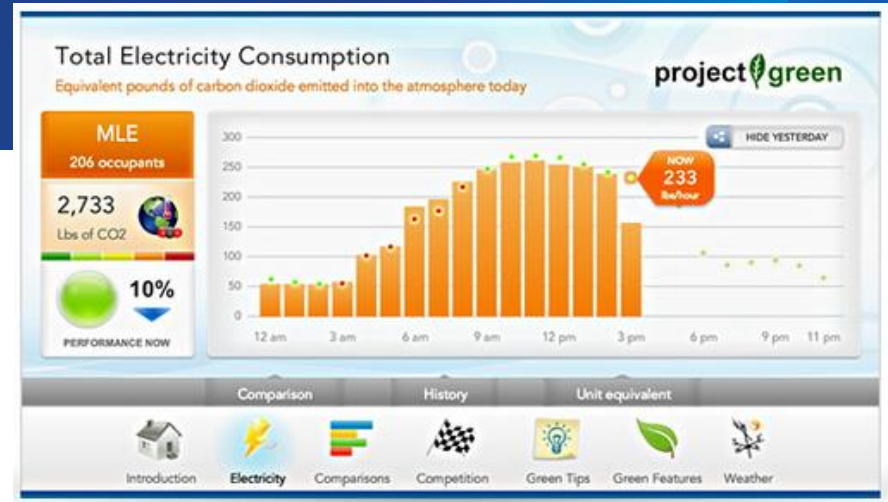
## Energy Management and Information Systems (EMIS)





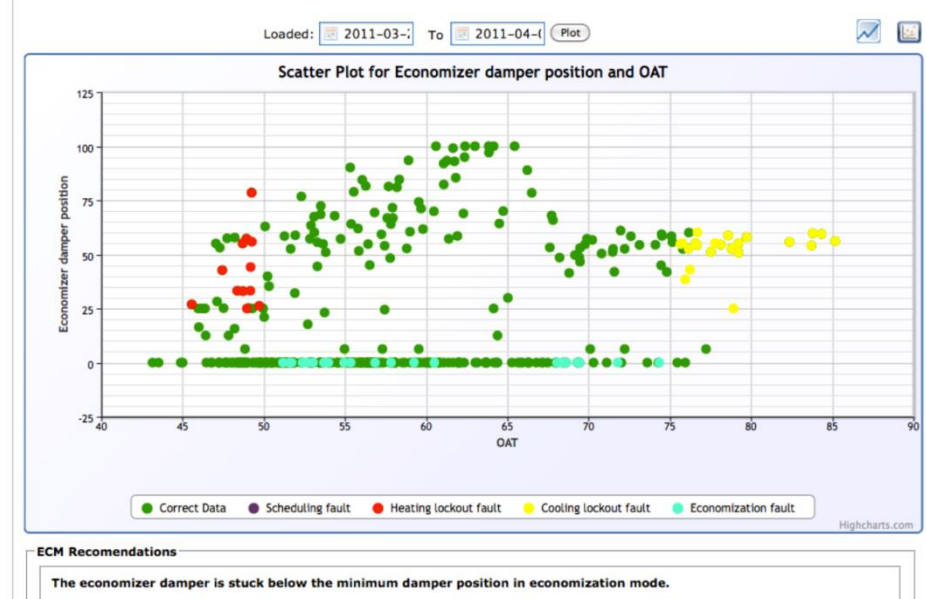
Benchmarking and Monthly Utility Bill Analysis

Building automation system (BAS)



Energy Information System (EIS)

Fault Detection and Diagnosis Tool





# Resources Highlight

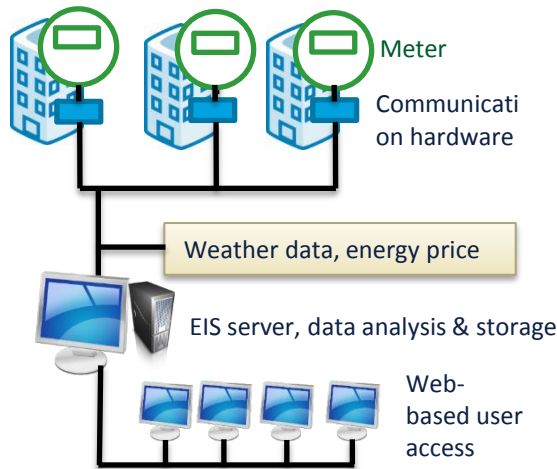
## 1. EMIS Technology Classification Framework

| Technology attributes                         | Tools with a Whole-building Energy Focus                                                                    |                                                                                                                                                  |                                                                                                                                                                | Tools with a System-level Focus                                                                                               |                                                                                             |                                                                                                       |
|-----------------------------------------------|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
|                                               | Benchmarking and Monthly Utility Bill Analysis                                                              | Energy Information Systems                                                                                                                       | Advanced Energy Information Systems                                                                                                                            | Building Automation Systems                                                                                                   | Fault Detection and Diagnostic Systems                                                      | Automated System Optimization                                                                         |
| Typical Data Scope                            | Whole-building                                                                                              | Whole building<br>May include: submetering                                                                                                       | Whole building<br>May include: submetering and system-level monitoring                                                                                         | Systems, components,<br>May include: system submetering                                                                       | Systems, components, BAS trends<br>May include: whole-building or system-level metering     |                                                                                                       |
| Typical Data Interval                         | Monthly                                                                                                     | Hourly to 15-minute                                                                                                                              |                                                                                                                                                                | 15-minute and less                                                                                                            |                                                                                             |                                                                                                       |
| Frequency of use                              | Monthly, annually                                                                                           | Daily, weekly, monthly                                                                                                                           |                                                                                                                                                                |                                                                                                                               | Weekly, monthly                                                                             |                                                                                                       |
| Primary Applications, Principal design intent | Utility bill reconciliation, energy use and cost tracking; peer-to-peer building comparisons of energy use. | Whole-building or portfolio energy tracking, and <u>data visualization</u> to identify opportunities to improve building operational efficiency. | Whole-building or portfolio energy tracking, and <u>automated interval data analysis</u> to identify opportunities to improve building operational efficiency. | Control of indoor temperature, light, and humidity setpoints based on building schedule; alarming of out-of-range operations. | Automated identification of faults, sometimes with associated causes, usually HVAC focused. | Automated modification of control parameters to optimize efficiency, energy use, and/or energy costs. |

# Resources Highlight –

## 2. EIS Technology Costs and Benefits

Hourly to 15-min interval meter data



- Synthesis of targeted case investigations
  - 26 participating organizations, 260M sf install base, 17 unique EIS
- Median building savings of 17% (\$56k) and portfolio savings of 8% (\$1.3M)
  - Would not be possible without use of the EIS
  - Median 5% savings in the cases with low extent of energy efficiency projects
- Key benefits
  - Operational efficiency, utility validation and payment, data for other analyses
- Median 5-yr cost of software ownership:
  - \$150K, 1800\$/pt, .06\$/sf over 5 year horizon



# Resources Highlight –

## 3. EMIS Crash Course

- **Selecting a EMIS Tool**
- **Summary of EMIS Tools**

Set organizational goals

Establish roles & responsibilities

Understand organizational conditions

Define activities to meet goals

Identify required sensing, metering

Select a tool(s)

| EMIS tools                                      | Data scope                              | Key uses                                                                                                                                                                      | Costs       | Energy Savings                                               |
|-------------------------------------------------|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--------------------------------------------------------------|
| <b>Benchmarking &amp; utility bill analysis</b> | Monthly utility bills                   | <ul style="list-style-type: none"> <li>Peer-to peer comparison</li> <li>Utility bill analysis</li> </ul>                                                                      | Free - \$   | 2.4% (median) (whole building, enabled savings)              |
| <b>EIS &amp; Advanced EIS</b>                   | Hourly or 15-min meter data             | <ul style="list-style-type: none"> <li>Energy dashboard/kiosk</li> <li>Benchmarking</li> <li>Energy anomalies alert</li> <li>Demand response</li> <li>Auto M&amp;V</li> </ul> | \$\$-\$\$\$ | 8% (median), 0-33% (range) (whole building, enabled savings) |
| <b>BAS</b>                                      | 15-min or less interval sub-system data | <ul style="list-style-type: none"> <li>Building system control</li> <li>Manually troubleshooting by investigating trends</li> </ul>                                           | \$\$\$\$    | 10-15% (whole building)                                      |
| <b>FDD</b>                                      |                                         | <ul style="list-style-type: none"> <li>Auto system or component fault notification</li> <li>Fault causes identification</li> </ul>                                            | \$\$\$      | 2-11% (whole building, potential savings)                    |
| <b>ASO</b>                                      |                                         | <ul style="list-style-type: none"> <li>Optimal HVAC settings prediction</li> </ul>                                                                                            | \$\$\$      | -                                                            |

# Resources Highlight –

## 4. Synthesis of EMIS Resources

- ‘Cliff’s Notes’ Synthesis of ~40 existing guides, handbooks, case studies, specifications

The collage features several key documents and logos:

- Information Technology for Energy Managers**: A book cover with a blue and yellow design.
- Handbook of Web Based Energy Information and Control Systems**: A book cover with a colorful, abstract design.
- Web Based Enterprise Energy and Building Automation Systems**: A book cover with a blue and white design.
- Better Buildings**: A logo for the U.S. Department of Energy.
- The Building Performance Tracking Handbook**: A document titled "CONTINUOUS IMPROVEMENT FOR EVERY BUILDING".
- California Commissioning Guide: Existing Buildings**: A document with a green and white design.
- Win the energy challenge with ISO 50001**: A document with a colorful, abstract design.
- ENERGY INFORMATION HANDBOOK**: A document titled "Applications for Energy-Efficient Building Operations".
- Inventory of Commercial Energy Management and Information Systems (EMIS) for M&V Applications**: A document titled "Final Report".
- FEDERAL ENERGY MANAGEMENT PROGRAM**: A document titled "Release 2.0 Metering Best Practices".
- ENERGY STAR PortfolioManager**: A document titled "Benchmarking and".
- Technical Options Guidebook**: A document with a blue and white design.
- Business Case**: A document with a blue and white design.
- California Commissioning Collaborative**: A document titled "Building Performance Tracking in Large Commercial Buildings: Tools and Strategies".
- NRDC CASE STUDY**: A document titled "REAL-TIME ENERGY MANAGEMENT A CASE STUDY OF THREE LARGE COMMERCIAL BUILDINGS IN WASHINGTON, D.C.".

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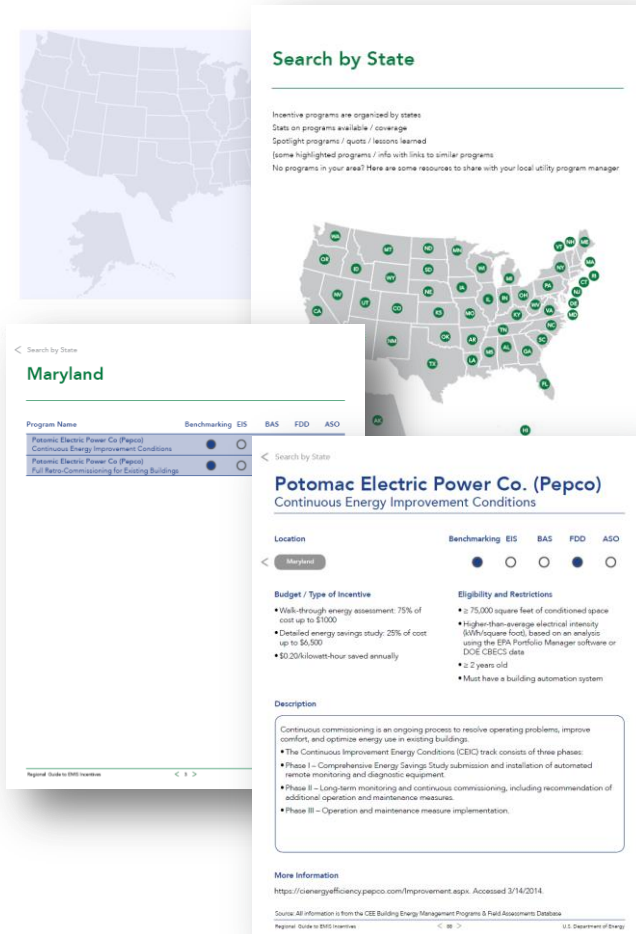
ENERGY



# Resources Highlight –

## 5. Regional Guide to EMIS Incentives

### Regional Guide to EMIS Incentives

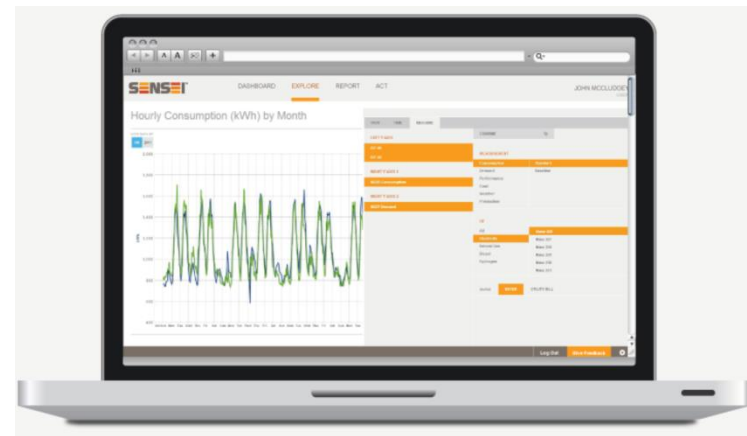


- Includes 50+ incentive and financing programs
- Programs cover the US
- Primarily utility programs, some state/local, other
- Hyperlinked PDF for easy navigation on your PC

# Resources Highlight –

## 6. EMIS Product Overviews, Guest Access

- Webinar demonstrations and guest logins from vendors identified as high interest by project team members
  - Enerliance, LOBOS
  - Cascade Energy, SENSEI
  - Automated Logic, WebCTRL
  - EnergyCAP
  - NOESIS
  - Johnson Control, Panoptix



# Resources Highlight –

## 7. EMIS Procurement Support Materials



### EMIS Specification and Procurement Support Materials

30 OCTOBER 2014

#### Technology Specification

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- Request for Proposal
  - A template to create a project-specific RFP for vendors
- Technology Specification
  - A template of technology features that can be specified according to org. specific needs
- Evaluation Criteria
  - Several criteria to help choose between multiple competing proposals that satisfy the spec.

# Areas of Focus for FY15

- **Peer learning, guest presentations**
  - Implementation and scale-up overviews from members, GSA Green Proving Ground, & CBI HIT demonstrations
  - EMIS to streamline and automate M&V
  - Evaluation of public sector utility pilot
  - DOE-India work in sector-specific packaged EIS solutions
- Ongoing **vendor overviews** and **guest login** access to EMIS offerings of interest to team members
- Presentation and member **adoption of procurement support materials** from this year
- Primer on **holistic organizational use of EMIS**: multi-year planning, roll-out, implementation, integration vertically and horizontally



# Success Stories from the Retail, Food Service, and Grocery Sector

# Success Stories: Managing Peak Demand with Building Automation Systems (BAS)

- Partnerships between utility companies and facility management for near instantaneous peak demand reduction



# Success Stories: Staples

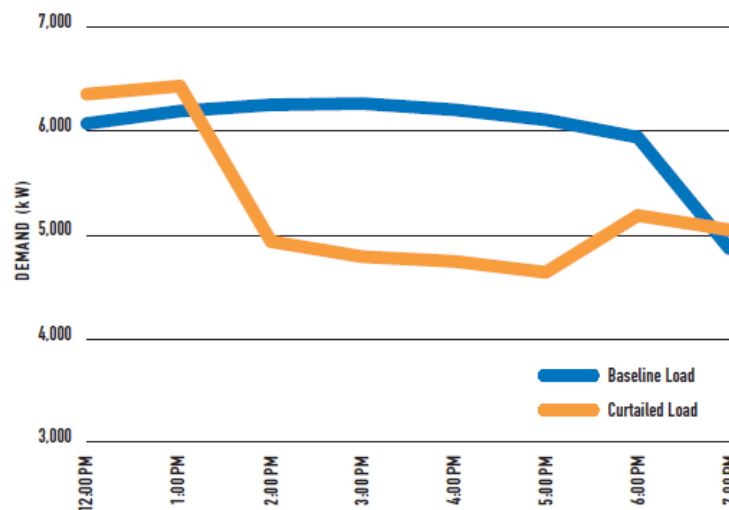
- Enhanced automation system allows Staples to shed 2.8 MW demand from anywhere

|               |                    |
|---------------|--------------------|
| Building Type | Retail, multi-site |
| Site Size     | 119 stores         |
| Cost          | \$320,000          |
| Incentives    | \$300,000          |

## Highlights:

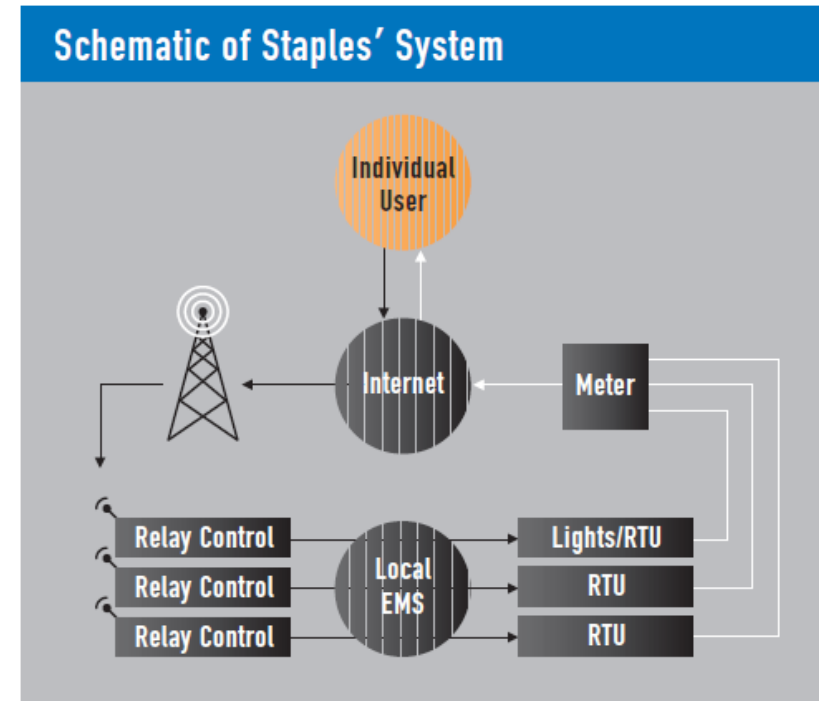
- For Staples: Ability to avoid high peak demand charges; sub-hourly energy data access and archiving
- For Utility: Increased grid reliability, avoided capacity increase

Baseline versus Curtailed Load at 70 Staples Stores



# Success Stories: Staples, Technical Details

- **Previous System**
  - EMS with direct digital control for lighting and HVAC systems
- **Upgrades to System**
  - Paging activated relay system
  - Web-enabled software
  - Web server
  - Utility-Grade interval meters
- **Curtailment Levels**
  - 1) Half of store lighting and 1 Roof Top Unit (RTU)
  - 2) Level 1 + 1 Additional RTU
  - 3) Level 1 + 2 Additional RTUs



*Load curtailment for all 119 stores in California is online within a half hour of when the signal for initiation is sent from HQ in Boston*



# Success Stories: Albertsons Grocery

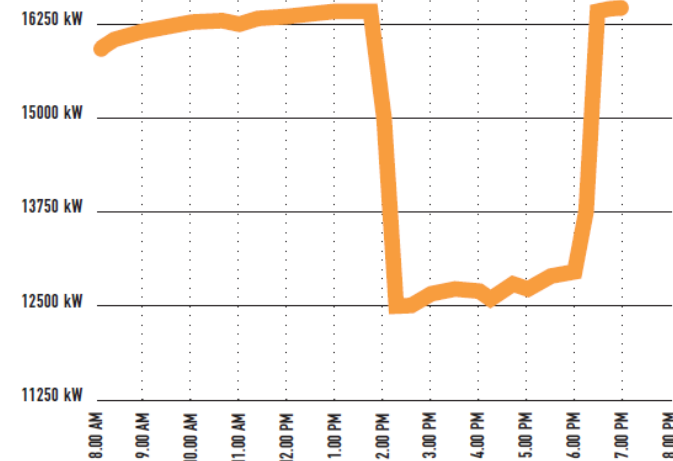
- Albertsons can shed 7.5 MW of peak demand through lighting, Anti-Sweat Heater (ASH) Controls and EIS

|                |                     |
|----------------|---------------------|
| Building Type  | Grocery, multi-site |
| Site Size      | 300 stores          |
| Cost           | \$3.8 Million       |
| Incentives     | \$1.8 Million       |
| Payback Period | Immediate           |

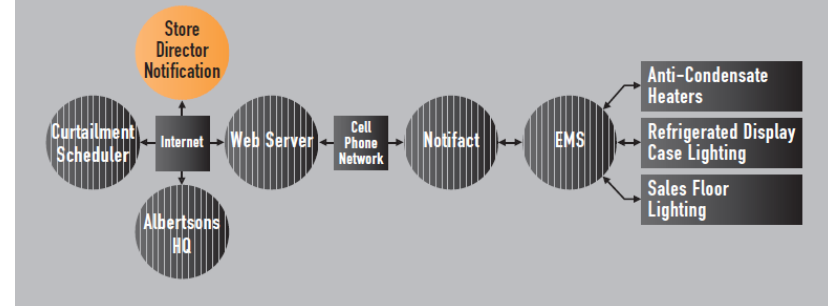
## Highlights:

- Albertsons and Energy Service Company (ESCO) share Demand Response (DR) program revenue
- Additional Benefits: Energy Savings Measurement and Verification (M&V)

Demand Savings at Albertsons



Schematic of Albertsons Wireless Curtailment System



# Success Stories: Integrating Information and Automation Systems

- More and more companies are offering integrated EMIS solutions, and facility managers are taking notice



# Success Stories: Designer Shoe Warehouse (DSW)

- **Company-Wide EMIS System is anticipated to be cost effective in less than 2 years**

|                       |                           |
|-----------------------|---------------------------|
| <b>Building Type</b>  | Retail, multi-site        |
| <b>Site Size</b>      | 311 stores (company wide) |
| <b>Incentives</b>     | None                      |
| <b>Payback Period</b> | 2 years                   |



- Temperature & Schedule Control
- Energy Data Monitoring
- Key Performance Indicator Monitoring

## ***Highlights:***

- Customized dashboards allow for remote monitoring of energy consumption, as well as monitoring and control of lighting and HVAC Key Performance Indicators
- Automated exception reports alert key stakeholders of poorly performing stores
- Primary Uses: M&V, Fault Detection & Prevention, Remote BAS Control

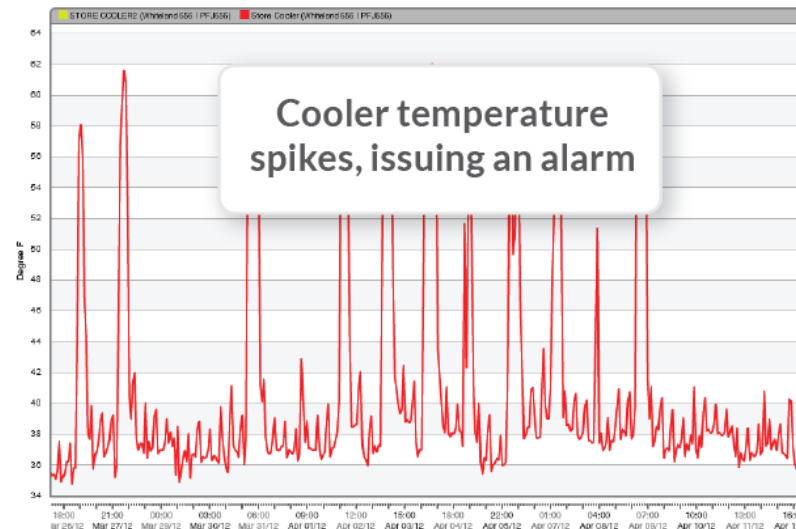
# Success Stories: Wendy's

- Immediately cost effective 12% energy savings for Wendy's Florida restaurants

|                |                                                 |
|----------------|-------------------------------------------------|
| Building Type  | Foodservice, multi-site                         |
| Site Size      | 12 stores                                       |
| Cost           | 3,300/month for 3 years                         |
| Payback Period | 2 years (w/o leasing)<br>0 years (with leasing) |

## Highlights:

- Inefficient cooler door operation identified with EMIS
- Primary Uses: Energy Savings through lighting control, HVAC and Refrigeration control; Opportunity Identification, M&V, Preventative Maintenance





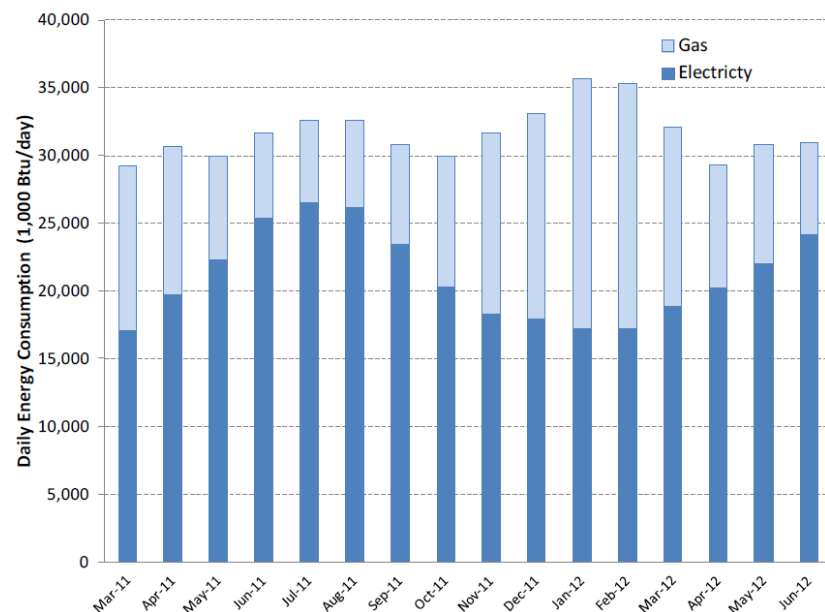
# Success Stories: Whole Foods

- **Energy Information Systems (EIS) and modeling help to investigate savings in new building prototype**

|                       |                        |
|-----------------------|------------------------|
| <b>Building Type</b>  | Grocery, Single Site   |
| <b>Site Size</b>      | 40,000 ft <sup>2</sup> |
| <b>Payback Period</b> | Less than 5 years      |

## *Highlights:*

- Energy Savings: 32% better than ASHRAE -2004 Baseline
- The majority of this savings was achieved through upgrades to refrigeration equipment and interior lighting, such as LED lighting in refrigerated display cases
- Sub-metering & energy modeling revealed an additional 6% energy savings through improvements to defrost, ASHs, and condenser fans



# Success Stories: Walmart

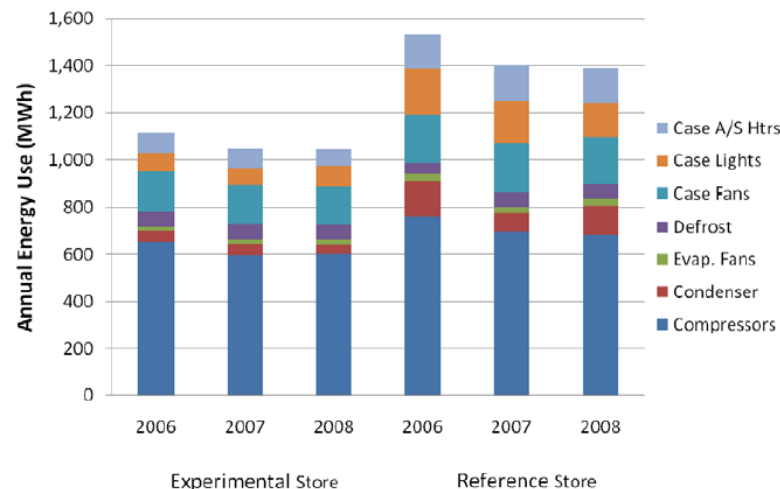
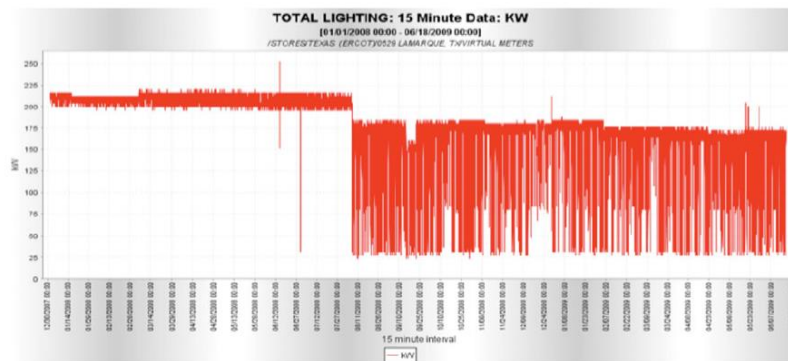
- **EIS is leveraged by Walmart to save between \$20 and \$40 Million on utility bills each year**

|               |                                            |
|---------------|--------------------------------------------|
| Building Type | Combined Retail & Grocery                  |
| Site Size     | 67 Million ft <sup>2</sup> (All US stores) |

## Highlights:

- Each month, a benchmarking analyst identifies the 20 poorest performing sites
- Regression-based predictions provided by the EIS software allow for week ahead energy and demand predictions that are accurate to within 1% for hourly data.
- In addition to benchmarking regular stores, data is used to benchmark experimental store energy consumption

*At one site, poor store performance was traced back to a failed dimming control module*



# Success Stories: Michaels Craft Store

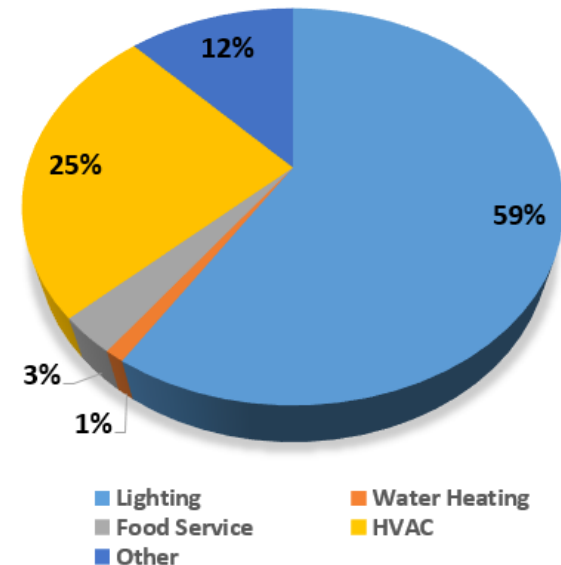
- **Michaels EMIS system brings “Intensive care unit” monitoring philosophy to buildings**

|               |                    |
|---------------|--------------------|
| Building Type | Retail, multi-site |
| Site Size     | 1000+ stores       |

## Highlights:

- The EMIS system reports prioritized issues to higher-ups in Michaels every 4 hours
- CO<sup>2</sup> sensors monitor building occupancy, and the EMIS system adjust lighting and HVAC control accordingly
- The EMIS system also allows for integrated demand management with automated adjustments for real-time pricing fluctuations
- Michaels has already recorded 25% energy savings
- Primary Uses: M&V, Fault Detection & Prevention, Remote BAS Control

*Breakdown of Michaels average annual energy consumption*



# Success Stories: Case Study Resources

- **Albertsons Grocery**
  - *Albertsons Can Shed 7.5 MW of Peak Demand Through Enhanced Lighting Controls*
    - <http://www.energy.ca.gov/2005publications/CEC-400-2005-059/CEC-400-2005-059-FS.PDF>
- **BestBuy**
  - *Showcase Project: Skylights & Dimmable Fluorescent Lighting with Enterprise Energy Management System*
    - <http://www4.eere.energy.gov/challenge/showcase/lasvegas/best-buy>
- **DSW**
  - *Money-Saving Lessons in Energy Management*
    - [http://www.us.sbt.siemens.com/marketplaces/rcs\\_docs\\_camp/whitepapers/DSWRetailerArticle.pdf](http://www.us.sbt.siemens.com/marketplaces/rcs_docs_camp/whitepapers/DSWRetailerArticle.pdf)
- **IKEA**
  - *PG&E and IKEA – Assembling Cost-Effective Energy Management*
    - [http://www.pge.com/includes/docs/pdfs/mybusiness/energysavingsrebates/incentivesbyindustry/cs\\_ikea.pdf](http://www.pge.com/includes/docs/pdfs/mybusiness/energysavingsrebates/incentivesbyindustry/cs_ikea.pdf)
- **Michaels Craft Store**
  - *RCS Starving the Energy Monster*
    - [Shortened URL for Siemens Case Study, Michael's Craft Store](#)
- **Safeway**
  - *PG&E and Safeway – An Alliance in Energy Conservation*
    - [http://www.pge.com/includes/docs/pdfs/mybusiness/energysavingsrebates/incentivesbyindustry/retail/ctm-0609-0016\\_safeway.pdf](http://www.pge.com/includes/docs/pdfs/mybusiness/energysavingsrebates/incentivesbyindustry/retail/ctm-0609-0016_safeway.pdf)

# Success Stories: Case Study Resources

## ■ Staples

- *Enhanced Automation Allows Staples to Shed 2.8 MW Across 119 Stores from a Single Location*



Staples Case Study

## ■ Walmart

- *Building Energy Information Systems: User Case Studies*
  - <http://eis.lbl.gov/pubs/beis-case-studies.pdf>
- *Wal-Mart Experimental Store Performance Stories*
  - <http://www.nrel.gov/buildings/pdfs/48295.pdf>

## ■ Wendy's

- *Wendy's Chain Realizes Significant Cost Savings*
  - <http://www.gridpoint.com/case-study-wendys-restaurant-fast-food-franchise>

## ■ Whole Foods

- *Whole Building Efficiency for Whole Foods*
  - <http://www.nrel.gov/docs/fy13osti/56331.pdf>
- *Whole Foods Market Improves Energy Efficiency in New Construction*
  - [http://apps1.eere.energy.gov/buildings/publications/pdfs/alliances/whole\\_foods\\_improves\\_energy\\_efficiency.pdf](http://apps1.eere.energy.gov/buildings/publications/pdfs/alliances/whole_foods_improves_energy_efficiency.pdf)



# Discussion

# Discussion

- Discussion of EMIS applications in the sector
  - What type of EMIS are in use or being considered for use in your organization?
  - What are the key uses or activities in the last year?
  - What motivated your EMIS implementation?
  - What have been key lessons learned in your use of EMIS?
  - What are critical challenges you are facing in deploying EMIS?
  - How can we deliver value as a project team? What new knowledge is needed?
- Q &A with EMIS project team leads

# Ready to join the EMIS team?

- If you already a member of the Better Buildings Alliance, email Guanjing Lin ([gjlin@lbl.gov](mailto:gjlin@lbl.gov)) or Samuel Fernandes ([sgfernandes@lbl.gov](mailto:sgfernandes@lbl.gov)) to join the EMIS team.
- If you are not yet a member of the Better Buildings Alliance, we hope that you will join us. Complete the sign up form at [eere.energy.gov/betterbuildingsalliance/join](http://eere.energy.gov/betterbuildingsalliance/join)

# Thank You

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